

# 2025 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - ARKANSAS

## EMERGENCY CONTACT LIST

Company Name	Emergency Number
Acme Brick Gas Pipeline / S.A.C. Wireline.....	1-501-626-5975
or .....	1-501-332-5555
Albemarle Corporation.....	1-870-235-6000
Arkansas Oklahoma Gas Corp.....	1-800-883-3181
BBT Trans-Union Interstate Pipelines, L.P. ....	1-844-940-3077
Black Hills Energy.....	1-800-694-8989
Delek Logistics Partners, LP .....	1-800-344-5325
Enable .....	1-800-474-1954
Energy Transfer Crude Oil.....	1-800-753-5531
Energy Transfer .....	1-800-375-5702
Enmark Energy, Inc. ....	1-800-841-0977
Enterprise Products Operating LLC.....	1-888-883-6308
Fayetteville Express Pipeline.....	1-888-844-8030
Flying Pig Pipeline, L.P. ....	1-877-579-7994
Flywheel Energy LLC .....	1-833-604-8137
Gateway Energy LLC .....	1-888-666-4674
Hanna Oil and Gas Company.....	1-479-646-0880
Magellan Midstream Partners LP .....	1-800-720-2417
Merit Energy Company.....	1-956-972-0966
Mid-Valley Pipeline .....	1-800-753-5531
Mississippi River Transmission.....	1-800-325-4005
NuStar Pipeline Operating Partnership, L.P. ....	1-800-759-0033
Ozark Gas Transmission, LLC.....	1-844-940-3077
Permian Express .....	1-800-753-5531
Plains Pipeline, L.P. ....	1-800-708-5071
Ross Explorations, Inc.....	1-479-650-3589
Summit Utilities.....	1-800-992-7552
Texas Eastern Transmission L.P. (Enbridge).....	1-800-231-7794
Texas Gas Transmission, LLC.....	1-800-626-1948
Tomorrow RNG.....	1-800-753-6643
Trunkline Gas .....	1-800-225-3913
Valero Partners Operating Co., LLC.....	1-866-423-0898

To learn more about your local pipeline operators, please visit [ar.pipeline-awareness.com](http://ar.pipeline-awareness.com)

**Note:** The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov) for transmission companies not listed above.

One-Call System	Phone Number
Arkansas 811 .....	1-800-482-8998 or 811

# 2025 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - ARKANSAS

## EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!  
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

## RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/  
peculiar odors/dead insects around gas line/dead  
vegetation
- Rainbow sheen on the water/mud or water bubbling up/  
frozen area on ground/frozen area around gas meter
- Other utility emergencies

## PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

### The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



## ARKANSAS

Arkansas 811: 800-482-8998 or 811

Website: arkansas811.com

Advance Notice: 2 to 10 working days

Marks Valid: 20 working days

Law Link: arkonecall.com/statelaw/statelaw.aspx

TICKETS			STATE LAWS & PROVISIONS								NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED							
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	N	N	N	N	N	N	N	Y	Y	N	Y	18"

## EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations



Know what's below.  
Call before you dig.

